



QUALITY HOSPITALITY
ADELAIDE CATERING

Coaching & Mentoring Resource Acquisition Character Brief

Instructions to the Learner

Use this document to assist you and your two (2) different groups of volunteers in completing the role play activity for this task. Discuss the instructions below before commencing the role play activity.

You are to play the role of the Events Co-ordinator and Manager of **Quality Hospitality Adelaide**. You currently manage the team in Adelaide, maintaining **Quality Hospitality** standards and achieve other agreed objectives. You are also responsible for purchasing, maintaining the restaurant, rostering and managing all events.

Conduct coaching and mentoring to the two work teams by having them watch this video:

Better Prices from Suppliers | Cost Saving Purchasing Tips

<https://www.youtube.com/watch?v=xjEJn3kmQaw>

Your video submission must show the following:

- You must explain to the volunteers at the start how effective purchasing is important in their roles as **Quality Hospitality Adelaide** staff members.
- You and the volunteers watching the video above (the first 30 seconds of the video will suffice)

The role play will be conducted at the boardroom area of **Quality Hospitality Adelaide**.