



QUALITY HOSPITALITY  
ADELAIDE CATERING

# Resource Acquisition Staff Induction Character Brief

## Instructions to the Learner

Use this document to assist you and your two (2) volunteers in completing role play activity for this task. Discuss first the Resource Acquisition Strategies and the instructions below to your volunteers before commencing the role play activity.

You are to play the role of the Events Co-ordinator and Manager of **Quality Hospitality Adelaide**. You currently manage the team in Adelaide, maintaining **Quality Hospitality** standards and achieve other agreed objectives. You are also responsible for purchasing, maintaining the restaurant, rostering and managing all events.

You must read through the Staff Induction document before the role play.

Read and briefly explain each part of the Staff Induction document to the two (2) volunteers, as if you are inducting them into **Quality Hospitality Adelaide**. You may take some creative liberties in the details of the induction, but must remain consistent with the document.

The role play will be conducted at the boardroom area of **Quality Hospitality Adelaide**.

## Scenario

The Events Co-ordinator and Manager of **Quality Hospitality Adelaide** will conduct the induction of the two (2) new casual employees.

## Instructions to the Volunteers

You are to assume the roles of new casual employees. You may agree with the details that are presented to you or ask your own questions for clarification.

To commence the role play:

- Set up your video camera or video recording device.
- State your name and the subject for which you are being assessed.